

Students' Union Support for Students at Pure City

Proposer: Rebecca Collins

Seconder: Rima Amin

This Union Notes:

1. City University London currently hold a contract with Pure Student Living- Pure City.
2. There are a large number of City University London students residing in Pure City
3. Since the day students moved in, there have been a number of issues faced by students including rooms not being ready, construction noise outside of hours allocated, maintenance staff being inside properties without prior notice and other issues.
4. These have been addressed to Pure Student Living and City University London
5. The Students' Union President has already started a campaign to support students by establishing contact with those facing problems as well as liaising between City University London Pure Student Living and external bodies
6. Students are paying between £232.50 and £535.00 per week for accommodation at Pure City

This Union Believes:

1. A level of professionalism is expected by students at Pure City when issues arise
2. Students should be treated as valuable costumers
3. Living in London and students hall are a key part of the student experience
4. Breeches of standards should be challenged and students should be compensated when necessary

The Union Resolves:

1. The Students' Union should continue to campaign on behalf of all students facing difficulties at Pure City and all contracted university accommodation
2. The Students' Union should provide guidance and encourage action to be taken by students
3. The Students' Union lobbies City University London to support this campaign
4. The Students' Union continues to liaise with the University and students living at Pure to seek to ensure student views are voiced in any future University agreements with accommodation providers.
5. The Students' Union work to create a Hall Representation issue that is consistent in all university contracted accommodation.